## FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL

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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

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| 1. Name and Address of Rep    |                 |                      | ne <b>and</b> Ticker or Trad<br>Itains Insurance Gro                             |           |                    | 6. Relationship of Reporting Person(s) to Issuer (Check all applicable) X Director X 10% Owner |   |  |             |            |  |  |
|-------------------------------|-----------------|----------------------|--|-----------|--------------------|--|---|--|-------------|------------|--|--|
| Byrne John Joseph             | , , 111tC 1VI   | , ti 11              | iiiiiii iiisiii iiice Gre  | up, Lu.   |                    |  |   |  |             |            |  |  |
| (Last) (First)                | 3. I.R.S. I     | den                  | tification Number  | 4. Staten | ent for            | Officer (give title below) Other (specify below)   |   |  |             |            |  |  |
|                               | c               | f Reporti            | ng   | Person,   | Month/Day/Year     |  |   |  |             |            |  |  |
| **                            |                 |                      | f an entity  | y (v      | voluntary)         | January 10, 2003   |   |  | _           |            |  |  |
| 80 South Main Street          |                 |                      |  |           |                    |  |   |  |             |            |  |  |
| (Street)                      |                 |                      |  |           | 1 1                |  | 7. Individual or Joint/Group Filing (Check Applicable Line) |  |             |            |  |  |
|                               |                 |                      |  |           | , , ,              |  | X Form filed by One Reporting Person                        |  |             |            |  |  |
| Hanover, NH 03755             |                 |                      |  |           |                    | (Month/Day/Year)   |   | Form filed by More than One Reporting Person |             |            |  |  |
| (City) (State)                | (Zip)           |                      | Table I — Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned |           |                    |  |   |  |             |            |  |  |
| 1. Title of Security          | 2. Trans-       | 2A. Deemed           | ed 3. Trans- 4. Securities Acquired (A) or Dispose                               |           |                    |  |   | 5. Amount of 6. Owner- 7. Nature of          |             |            |  |  |
| (Instr. 3)                    | action          | Execution            | action (D)<br>Code (Instr. 3, 4 & 5)   |           |                    |  |   |  | ship Form:  | Beneficial |  |  |
|                               |                 | Date,                |  |           |                    |  |   | ,  | Direct (D)  | Ownership  |  |  |
|                               | (Month/<br>Day/ | if any               | (Instr. 8)   | _         |                    |  |   |  | or Indirect | (Instr. 4) |  |  |
|                               | Year)           | (Month/Day/<br>Year) | Code   | V         | Amount             | (A)  | Price   | ing Reported                                 | (I)         |            |  |  |
|                               |                 | ′                    |  |           |                    | or   |   | Transactions(s)                              | (Instr. 4)  |            |  |  |
|                               |                 |                      |  |           |                    | (D)  |   | (Instr. 3 & 4)                               |             |            |  |  |
| Common Shares                 | 1/10/03         | 1/10/03              | G  | V         | 370 <sup>(1)</sup> | D  | \$32  | 762,552                                      | D           |            |  |  |
| Common Shares                 |                 |                      |  |           |                    |  |   | 380,909(2)                                   | I           | by Trust   |  |  |
| Common Shares<br>(restricted) |                 |                      |  |           |                    |  |   | 25,000                                       | D           |            |  |  |
| Common Shares                 |                 |                      |  |           |                    |  |   | 2  | I           | 401K       |  |  |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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## FORM 4 (continued) Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned . puts. calls. warrants, options, convertible securities)

| (e.g., puts, cans, warrants, options, convertible securities) |            |               |               |        |                   |             |          |                              |       |             |              |                |            |             |
|---|------------|---------------|---------------|--------|-------------------|-------------|----------|------------------------------|-------|-------------|--------------|----------------|------------|-------------|
| 1. Title of   | 2. Conver- | 3.            | 3A.           | 4.     | 5. Number of D    | 6. Date     |          | 7. Title and Amount 8. Price |       | 8. Price of | 9. Number of | 10.            | 11. Nature |             |
| Derivative  | sion or    | Trans-        | Deemed        | Trans- | Securities Acqu   | ired (A) or | Exercis  | able                         | of U  | nderlying   | Derivative   | Derivative     | Owner-     | of Indirect |
| Security  | Exercise   | action        | Execution     | action | Disposed of (D)   | 1           | and Exp  | oiration                     | Secu  | rities      | Security     | Securities     | ship       | Beneficial  |
| 1   | Price of   | Date          | Date,         | Code   |                   |             | Date     |                              | (Inst | r. 3 & 4)   | (Instr. 5)   | Beneficially   | Form       | Ownership   |
| (Instr. 3)  | Derivative |               | if any        |        | (Instr. 3, 4 & 5) |             | (Month/D | ay/                          |       |             |              | Owned          | of         | (Instr. 4)  |
| Security  |            | nth/ (Month/  | (Instr.       |        | Year)             |             |          |                              |       | Following   | Deriv-       |                |            |             |
|   |            | Day/<br>Year) | Day/<br>Year) | 8)     |                   |             |          |                              |       |             |              | Reported       | ative      |             |
|   |            | ,             | " /           |        |                   |             |          |                              |       |             |              | Transaction(s) | Security:  |             |
|   |            |               |               |        |                   |             |          |                              |       |             |              | (Instr. 4)     | Direct     |             |
|   |            |               |               |        |                   |             |          |                              |       |             |              |                | (D)        |             |
|   |            |               |               | Code V | (A)               | (D)         | Date     | Expira-                      | Title | Amount or   |              |                | or         |             |
|   |            |               |               |        |                   |             | Exer-    | tion                         |       | Number of   |              |                | Indirect   |             |
|   |            |               |               |        |                   |             | cisable  | Date                         |       | Shares      |              |                | (I)        |             |
|   |            |               |               |        |                   |             |          |                              |       |             |              |                | (Instr. 4) |             |

Explanation of Responses:

(1) Gifts to family trusts.

(2) Represents shares held in a Grantor Retained Annuity Trust (the Jack Byrne 2001 Grat No.1) dated May 15, 2001 (the "Trust"). The Reporting Person originally contributed a total of 650,000 shares into the Trust on May 15, 2001. At December 31, 2002, 380,909 shares remain in the Trust following a 2002 mandatory distribution. The remaining shares in the Trust continue to be beneficially owned by Mr. Byrne indirectly.

By: /s/ John J. Byrne

January 13, 2003

Date

\*\*Signature of Reporting Person

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, See Instruction 6 for procedure.

<sup>\*</sup> If the form is filed by more than one reporting person, see Instruction 4(b)(v).

<sup>\*\*</sup>Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

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